PHILIPPE M. BOURDON

Chief Information Officer

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Enterprise AI Strategy • Digital Transformation • Wholesale Distribution & Supply Chain Technology

EXECUTIVE SUMMARY

Enterprise technology executive with 25+ years leading digital, AI, cloud, and infrastructure transformations across wholesale distribution, financial services, and global services enterprises ranging from $500M to $30B in revenue. Led technology organizations of up to 200+ staff with operating budgets reaching $70M. Proven track record embedding automation and modern platforms into warehouse logistics, branch operations, and commercial workflows at scale. Founded and lead an enterprise AI Center of Excellence deploying LLM-based and agentic AI across operations, customer-facing functions, and internal teams. Known for translating technology into measurable business outcomes such as speed, margin, customer experience, and competitive advantage, and for leading seasoned teams through profound change with analytical rigor and emotional intelligence.

CORE LEADERSHIP CAPABILITIES

- **Enterprise AI Strategy:** Design and execute enterprise AI roadmaps spanning warehouse automation, commercial enablement, customer interface, and internal functions.
- **Digital Transformation:** Drive digital toolset adoption across distribution branches, fleet, and core business applications in multi-site, high-flow environments.
- **Wholesale Distribution & Supply Chain:** Led infrastructure for a $30B national wholesale distribution enterprise across 52 distribution centers, including warehouse networks, branch connectivity, and supply chain platforms.
- **Large Tech Org Leadership:** Built and scaled technology organizations of up to 200+ staff across four continents with $15M to $70M operating budgets.
- **Executive & Board Partnership:** Trusted advisor to CEOs, CFOs, and Boards, translating complex technology and AI investments into clear business decisions.
- **Change Management:** Proven ability to lead tenured teams through modernization, M&A integration, and cultural change with speed and accountability.

PROFESSIONAL EXPERIENCE

MASTECH DIGITAL, INC. Pittsburgh, PA

Chief Information Officer | Chief Information Security Officer *2023 to Present*

Own enterprise technology, AI, and security strategy for a publicly traded digital services firm. Lead globally distributed teams across infrastructure, applications, AI, and enterprise services.

- **AI Leadership:** Founded and lead the enterprise AI Center of Excellence, deploying LLM-based and agentic AI automation across IT operations, internal workflows, compliance, and decision support.
- **AI Governance:** Built AI governance framework covering model risk, data protection, and responsible-use policies to enable speed without introducing enterprise risk.
- **Digital Transformation:** Directed company-wide digital transformation modernizing platforms, delivery models, and enterprise governance to support growth and public-company expectations.
- **Compliance at Speed:** Delivered ISO 27001:2022, ISO 27701:2019, SOC 2 Type II, and GDPR compliance within 12 months through governance redesign and operating-model alignment.
- **Executive Reporting:** Regularly brief CEO, CFO, Board of Directors, and Audit Committee on technology strategy, AI investment priorities, operational resilience, and cyber risk posture.
- **Resilience by Design:** Integrated security into cloud, infrastructure, and application platforms, strengthening resilience without degrading performance or delivery velocity.

C&S WHOLESALE GROCERS Keene, NH

Vice President, IT Infrastructure *2018 to 2023*

Led enterprise infrastructure, cloud, and core platform operations for a $30B national wholesale distributor supporting just-in-time logistics across 52 distribution centers, a national fleet, and thousands of retail customers. Organization of 200+ staff spanning infrastructure, network, cloud, end-user services, and warehouse technology.

- **Wholesale Distribution Scale:** Owned the infrastructure backbone for a $30B wholesale distribution enterprise spanning warehouse management systems, branch connectivity, logistics platforms, and operational technology (OT) environments across 52 DCs.
- **Warehouse & Branch Network Modernization:** Executed full enterprise network modernization across warehouse and corporate sites, replacing 300+ switches, 60 firewalls, and 10,000+ access points with zero critical downtime to continuous supply chain operations.
- **Cloud Transformation:** Migrated 400+ applications to Google Cloud Platform, executing hybrid and cloud-first modernization at scale while maintaining operational continuity in a just-in-time logistics model.
- **Branch Connectivity:** Transitioned national networks from MPLS to SD-WAN and delivered unified communications (UCaaS) across the enterprise, improving branch performance and reducing run-rate cost.
- **Operational Automation:** Introduced infrastructure automation and RPA across IT operations, monitoring, and warehouse support workflows to reduce manual effort and accelerate incident response.
- **Infrastructure Modernization:** Consolidated on-prem infrastructure using HCI platforms, modernizing enterprise storage and compute for warehouse and corporate systems.
- **Supply Chain Resilience:** Developed enterprise BCP/DR strategy engineered for continuous operations in a just-in-time supply chain where downtime is measured in lost trucks, not lost tickets.
- **Budget, Team & Vendor Leadership:** Managed a $70M annual IT operating budget and a 200+ person organization across warehouse technology, network, cloud, and corporate platforms, plus a large national vendor portfolio.

SURVEY SAMPLING INTERNATIONAL (SSI) Shelton, CT

Vice President, IT Infrastructure & Global Support *2013 to 2018*

- Led global infrastructure and IT support services across 30 international locations for a $500M enterprise.
- Executed enterprise data center migrations to colocation facilities, covering architecture, execution, and operational transition.
- Built centralized global support and operations functions aligned to business lines and regional requirements.
- Established unified IAM and endpoint security standards, materially reducing vulnerability exposure across the global footprint.

WEBSTER FINANCIAL CORP Waterbury, CT

Vice President, Enterprise Systems *2004 to 2013*

- Led enterprise systems modernization and platform consolidation in a regulated financial services environment.
- Executed two enterprise data center migrations to compliant colocation facilities while maintaining regulatory alignment and operational continuity.

Earlier Experience

Enterprise Architect (Contract), Northeast Utilities | Senior AIX Administrator / Project Manager, IKON Office Solutions

EXECUTIVE & TECHNICAL EXPERTISE

AI & Automation: AI Strategy & Roadmap • LLMs / GPT-based Systems • Agentic AI • AI Center of Excellence • RPA (UiPath) • AI Governance & Model Risk

WMS & TMS Platforms: Manhattan Associates • Blue Yonder (JDA) • Infor WMS • SAP EWM • Oracle WMS / TMS

Distribution & Supply Chain Tech: Branch / Multi-Site Operations • Logistics & Routing Platforms • Fleet & Telematics • Inventory & Commercial Workflows • Operational Technology (OT)

Enterprise Platforms: SAP • Oracle • Salesforce • Microsoft Dynamics • ServiceNow

Cloud & Infrastructure: GCP • AWS • Azure • VMware • SD-WAN • HCI • Cisco • Aruba • Pure Storage

Security & Risk: ISO 27001 / 27701 • SOC 2 Type II • GDPR • NIST • Zero Trust • IAM • SIEM / SOAR • BCP / DR

Leadership: IT & Digital Strategy • Budget Ownership ($70M+) • M&A Due Diligence & Integration • Board & Executive Reporting • Global Org Design

EDUCATION & CREDENTIALS

- Master's Degree, University of Pittsburgh
- Bachelor of Arts, Western Connecticut State University
- Leading & Managing Globally, Yale School of Management
- Dual U.S. / French citizen; fluent in French and English